

REGISTER OF COMPLAINTS - 2024

Date of Complaint	Reason for Complaint	Comment
January 2024 INX 9531	Vibration	<ul style="list-style-type: none"> A complainant contacted the BHO complaints line on 19 January regarding blast vibration experienced during the blast conducted on the evening of 18 January. A BHO representative contacted the complainant to discuss their concerns and visited the complainant's home on 23 January to further discuss the complaint and inspect and photograph the complainants' residence. Vibration levels recorded by BHO compliance blast monitors were below licence limits for the blast on the evening of 18 January.
February 2024	No complaints	
March 2024	No complaints	
April 2024	No complaints	
May 2024	No complaints	
June 2024	No complaints	
July 2024	No complaints	
August 2024	No complaints	
September 2024	No complaints	
October 2024	No complaints	
November 2024	No complaints	

