



BROKEN HILL OPERATIONS PTY LTD

REGISTER OF COMPLAINTS - 2015

Date Of Complaint	Reason for Call	Comment
December 2015	No Complaints for December	
November 2015	No Complaints for November	
October 2015	No Complaints for October	
September 2015	No Complaints for September	
31st August 2015	Blasting (Vibration)	Informal complaint received from resident in Argent Street. Tech Services were informed of complaint
27th July 2015	Blasting (Vibration)	Formal complaint to EPA received from resident, blast monitor was set up at premises, vibration levels
22nd July 2015	Blasting (Vibration)	Formal complaint received by EPA, EPA requested formal investigation. Investigation was also sent to mines inspector
June 2015	No Complaints for June	
29th May 2015	Blasting (Vibration)	Informal complaint received from resident in Argent Street. Tech Services were informed of complaint
11th May 2015	Blasting (Vibration)	Anonymous complaint received by EPA, blasting data was requested and sent to EPA
23rd April 2015	Blasting (Vibration)	Large blasts were reported to the Environmental Officer. Monitor was set up at premises and vibration levels were within licence limits
2nd March 2015	Blasting (Vibration)	Complaint made to EPA, EPA formally requested follow up by Rasp Mine
26th February 2015	Blasting (Vibration)	Complaint made to EPA by anonymous person. Caller indicated they live in Wills Street
January 2015	No Complaints for January	