



BROKEN HILL OPERATIONS PTY LTD

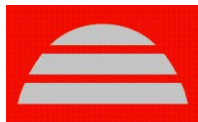
REGISTER OF COMPLAINTS - 2014

Date Of Complaint	Reason for Call	Comment
December 2014	No Complaints for December	
24 th November 2014, 6:00 PM	Blasting (Vibration)	A call was received from a complainant in Chloride Street stating "Huge big blast tonight" referring to 24/11/2014
November 2014	Blasting (Vibration)	The caller was impacted by a very loud blast believed to be from the CBH Rasp mine. The caller indicates that the blast was very loud and the house shook. The caller requests to be contacted by EPA ops staff and to be advised what the monitoring reading was for this blast.
20 th October 2014, 4:20 AM	Blasting (Vibration)	The complainant states that both her and her husband has been woken on 2 separate occasions thus far to the sound of popping and some vibration – hence affecting their amenity.
September 2014	Blasting (Vibration)	The complainant was impacted by a large blast believed to have come from the CBH Rasp Mine.
17 th August 2014, 6:48 PM	Blasting (Vibration)	After hours call. Explosions from blasting at the CBH Mine, Eyre St, Broken Hill have caused ground movement on caller's property. Blasts lasted four to five seconds on Sunday 17/08/2014 at 18:48
8 th August 2014, 6:45 PM	Blasting (Vibration)	Email complaint regarding excessive underground mine blast that occurred on Friday 8 th August at 6.45pm in Broken Hill.



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		Complainant stated that it was the most powerful blast which rattled the doors and windows.
8th August 2014, 6:50 PM	Blasting (Vibration)	Loud mine blast: Broken Hill Operations. On Friday 8/8 at 6.50pm there was a very loud mine blast that went for 5-10 seconds, caller said their house was shaking and things were falling over, and windows rattling. Caller said this was the most extreme it's ever been.
20th July 2014, 6:50 PM	Blasting (Vibration)	Two huge blasts recently, much louder than usual: 1. Friday night, 7.10pm very loud. (18/7/14). 2. Last night at 6.50pm (Mon 20/7/14). Caller also concerned about ground vibration; as a new cement slab has recently cracked and some cracks are developing in the house.
July 2014	Blasting (Vibration)	Caller is reporting of a severe blast at the mine yesterday at approximately 6.48 pm that shook the house. Caller said this has been going on for some time.
7th July 2014, 9:00 AM	Water	Concerned about water seepage from Horwood Dam. Poly pipe off of mining lease from back of Blackwood pit
3rd July 2014, 4:50 PM	Water	Water seeping from under manhole on the Rasp mine side of the fence adjacent to the Bowling Club and in front of the Admin building from an unknown time on 3/7/14. Plumber was called out and checked pipes and advised the pipe was blocked with foreign water. CBH are looking for a permanent solution
21st June 2014	Dust	AFTER HOURS. Surface firing at CBH Rasp Mine, Eyre St, Broken Hill creating air pollution. The fracture smell of the firing could be sensed from 3km away on 21/06/2014 at around 18:00.



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		Caller advised they are 3-4 km from the site and the dust in the air is "terrible". Caller had to put high beams on in order to see.
21st June 2014	Blasting (Vibration)	The EPA received an after-hours complaint alleged against BHOP at 1800 hours on 21/6/2014. "AFTER HOURS. Surface firing at CBH Rasp Mine, Eyre St, Broken Hill creating air pollution and you can smell the fracture smell of the firing and a burnt smell from 3km away on 21/06/2014 at around 18:00." "Caller advised they are 3-4 km from the site and the dust in the air is terrible. Caller had to put high beams on in order to see".
June 2014	Seepage	Rasp was notified by the EPA that they had received a complaint about a white liquid discharging from the site
11th May 2014, 6:45 PM	Blasting (Vibration)	Automatic CIRAM Call Code: 300 NOISE/VIBRATION - 301 MINE - N/A and Offence Type: POEO Act 1997 Caller Name: Caller Confidentiality: True Involved Party: Broken Hill Operations Pty Ltd
11/5/2014	Blasting (Vibration)	Vibration below licence criteria
April 2014	No Complaints for April	
3/3/2014	Blasting (Late at night)	Development blast, time was within licence criteria.
February 2014	No Complaints for February	
January 2014	No Complaints for January	