



# BROKEN HILL OPERATIONS PTY LTD

## REGISTER OF COMPLAINTS - 2017

Date Of Complaint	Reason for Call	Comment
December 2017	No Complaints for December	
November 2017	No Complaints for November	
31-Oct-2017	Blast vibration	Call received through complaints line. Caller did not leave details for location of vibration issue. All blast monitors registered results in line with criteria.
September 2017	No Complaints for September	
24-Aug-17	Blast vibration	Call received through EPA. No breaches of licence limits recorded, although blast was close to a dolorite shear running through the mine and under Broken Hill.
24-Aug-17	Blast vibration	Call received through EPA. No breaches of licence limits recorded, although blast was close to a dolorite shear running through the mine and under Broken Hill.
July 2017	No Complaints for July	
June 2017	No Complaints for June	
May 2017	No Complaints for May	
28-Apr-2017	Blast vibration	Call received through EPA. Roving monitor was placed in situ at caller's residence.
06-Mar-17	Blast vibration	Call received through complaints line and EPA. Caller did not leave details. Vibration not likely to be caused by Rasp operations.
February 2017	No Complaints for February	
January 2017	No Complaints for January	