



BROKEN HILL OPERATIONS PTY LTD

REGISTER OF COMPLAINTS - 2016

Date Of Complaint	Reason for Call	Comment
December 2016	No Complaints for December	
November 2016	No Complaints for November	
21-Oct-2016	Blasting/vibration	Anonymous complaint received by EPA with regard to a blast event at the end of day shift 18/10/16
11-Oct-2016	Blasting/vibration	Resident lodged a complaint via phone with regard to a blast event at the end of day shift 7/8/16
05-Oct-2016	Noise	Resident complained to the Mill Manager in person with regard to generator noise
14/9/16	Blasting/vibration	Resident lodged a complaint via phone with regard to a blast event at the end of day shift 11/9/16
1/9/16	Blasting/vibration	Resident lodged a complaint via phone with regard to a blast event at the end of day shift 1/9/16. Event was investigated with blast monitor
19/8/16	Blasting/vibration	Anonymous complaint received by EPA with regard to a blast event at the end of day shift 13/8/16
13/8/16	Blasting/vibration	Resident lodged a complaint via phone with regard to a blast event at the end of day shift 13/8/16
7/8/16	Blasting/vibration	Resident lodged a complaint via phone with regard to a blast event at the end of day shift 12/8/16
7/8/16	Blasting/vibration	Resident lodged a complaint via phone with regard to a blast event at the end of day shift 7/8/16



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10/7/16	Noise	Resident complained to the Mill Manager in person with regard to generator noise
June 2016	No Complaints for June	
23/5/16	Blasting/vibration	Blast related complaint received from EPA via phone. Complaint was from a blast that occurred at the end of day shift Thursday 19/5/16
10/5/16	Blasting/vibration	Resident lodged a complaint via phone with regard to a blast event at the end of day shift 6/5/16
28/4/16	Blasting/vibration	Resident lodged a complaint via phone with regard to a blast event at the end of day shift 22/4/16
March 2016	No Complaints for March	
February 2016	No Complaints for February	
8/1/16	Blasting/vibration	Resident phoned Rasp Mine directly complaining of excessive vibration during blast at end of day shift 8/1/2016
3/1/2016	Blasting/vibration	Resident phoned Rasp Mine directly complaining of excessive vibration during blast at end of day shift 3/1/2016